

PROFESSOR BRIAN DOLAN OBE

FFNMRCISI, FRSA, MSc (Oxon), MSc (Nursing), RMN, RGN

LEADER | SPEAKER | AUTHOR | NURSE



KEY STRENGTHS

As nursing leader with over 30 years experience in international health care environments, I have a track record of delivering results, communicating with influence and building strong cross organisational relationships. The success of the #EndPJParalysis Movement demonstrates an ability to engage motivate and drive others to do the right thing for patients, staff and services. I have specialist expertise in Lean Thinking, leadership, clinical service redesign and patient flow, as well as a proven ability to shape strategic thinking and create sustainable organisational change.

QUALIFICATIONS

MSc (Educational Research Methodology) (With Distinction) - Oxford University
MSc (Nursing) - King's College, London
BSc (Hons) (Nursing) (2:1) - University of Manchester
Certificate Health Service Management University of Manchester
RGN - St Mary's Hospital, London
RMN - St Mary's Hospital, Castlebar, Co. Mayo, Ireland
DISC trainer certification, Academy of High Achievers, Stafford
Certificated in Professional Coaching - Coaching Academy, London
Lean Thinking training, - Health Roundtable, Christchurch, NZ

HONOURS

OBE - 2019 New Year's Honours List for Services to Nursing & Emergency Care
Fellow - Royal Society of Arts (RSA)

CONTACT ME:

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www.healthservice360.co.uk

CURRENT POSITIONS

Director

Health Service 360 | 2000-present

Consultant role focusing on health systems reform, patient flow, clinical redesign and leadership and culture change. While these topics have a clear health focus, they are also relevant across a number of other disciplines, and as such have potential for influencing the wider collaborative process of healthcare transformation.

Responsible for large corporate projects, working across the NHS, New Zealand and Australia. Widely sought keynote speaker and Chair. Consulting as nursing 'Critical Friend' Central Adelaide Local Health Network and due to deliver major Band 7/8 equivalent leadership program to >150 senior nursing staff including 1:1 coaching.

Originator of #Last1000days (about valuing patients' time) and #EndPJparalysis (encouraging hospitalised patients to get up, dressed and moving). Both have become global social movements to further enhance patient safety, experience, staff wellbeing, and to further reduce needless cost. A UK-wide 70 day #EndPJparalysis challenge app challenge saw >710,000 patients mobilised and >703,000 patients dressed with corresponding reductions in falls, pressure sores and length of stay. Co-creator #EndPJparalysis (and other) Challenge app to gamify service improvements.

Director, Service Improvement

Canterbury DHB, NZ | 2006 - present

Providing whole systems leadership and culture change, including around patient flow in one of the world's top five integrated health systems. Developed and continues to run the prize-winning 'Collabor8 - lean thinking and leadership' program that focuses on clinical microsystems change in the Canterbury Health System by frontline and other staff, alongside the whole-of-system culture change work. Collabor8 was originally developed for the Chief Nursing Officer of NSW and was attended by > 1,600 nursing and midwifery unit managers from 2008-2011. As a vehicle for translational research it was highly evaluated in an external review of the program by University of New South Wales. Cost savings/cost avoidance believed to be in excess of AUD\$30m (£17.5m/€20.9m).

Honorary Professor of Leadership in Healthcare

School of Nursing, Midwifery and Social Work, University of Salford, Manchester | 2016 - present

Visiting Professor of Nursing

Oxford Institute for Nursing, Midwifery & Allied Health Research (OxINMAHR), Oxford | 2016 - present

Clinical Consultant

Health Roundtable, Australasia (benchmarking and system improvement body of 150 health organisations in Australia and New Zealand) | 2006 - present

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PREVIOUS RELEVANT EXPERIENCE

External Examiner

Manchester Metropolitan University | 2004 - 2006

Executive Director of Modernisation and Service Improvement and Clinical

Director Services, East Sussex NHS Trust, Eastbourne | 2003 - 2005

Research Fellow/Clinical Researcher

Dept. of General Practice and Primary Care, King's College School of Medicine and Dentistry (incl. zero-hours contracts to maintain clinical practice at King's College Hospital and Kingston Hospital Emergency Departments) | 1993 - 2000

Junior Dean

New College, University of Oxford | 1999-2000

Clinical Research Fellow

Institute of Nursing, Oxford (1-year secondment) | 1994-1995

Student Advisor

Royal College of Nursing, London | 1989 - 1993

Nursing Advisor

BBC medical drama Holby City | 1998 - 2005

Staff Nurse

Emergency Department, St Mary's Hospital, London | 1988 - 1989

Staff Nurse

Acute Psychiatric Unit, University College Hospital, Galway | 1985 - 1986

KEY CAREER ACHIEVEMENTS

HONOURS AND AWARDS

Fellow [by Election] (FFNMRC SI)

Faculty of Nursing & Midwifery, Royal College of Surgeons in Ireland | 2019

Officer of the Order of the British Empire (OBE)

Awarded by HM the Queen in 2019 New Year's Honours List 'For Services to Nursing and Emergency Care' | 2019

Fellow (FRSA)

Royal Society for the encouragement of Arts, Manufactures and Commerce, London (RSA) | 2016

Joint winner

New Zealand State Services Commission and Leadership Development Centre Award for Improving Performance through Leadership for Collabor8, Xcel8 and Particip8 programs | 2015

Winner

Ethicon Emergency Nursing Research Award, Royal College of Nursing Emergency Care Association | 1995

Student of the year leadership prize

St Mary's Hospital, London | 1988

Regional Award - 2nd highest marks in nursing finals

St Mary's Hospital, Castlebar, Co. Mayo, Ireland | 1984

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KEY CAREER ACHIEVEMENTS

BOARD AND SOCIETY ROLES

Vice-Chair and Committee Member

Royal College of Nursing Emergency Care Association (1999-2006) | 2004

Member

Sigma Theta Tau, International Honour Society | 2003

Board member and Trustee

The British Home (for people with severe disabilities), London (2001-2002) | 2001

Representative

Royal College of Nursing Emergency Care Association at US Emergency Nurses Association Annual conference, Chicago and New Orleans (2000-2002) | 2000

Chair

Scientific Advisory Committee, International Emergency Nursing Conference, Edinburgh | 2000

Editor

Emergency Nurse (1993-2005) | 1993

Chair

Nurses Representative Council, St Mary's Hospital, London | 1987

Member

National Psychiatric Student Nurses' Council, Dublin, Ireland (1982-1984) | 1982

PROFESSIONAL SOCIETIES, REGISTRATION BODIES

Australian College of Nursing - 2015

Royal College of Nursing, UK - 1986

Nursing & Midwifery Council (Registration Number: 86E00800) - 1986

RESEARCH AND SERVICE IMPROVEMENT ACTIVITIES

Only a small part of my present role is associated with primary research, however, this will likely be a growing part of my work in the future.

PRIMARY FUNDED RESEARCH

LINK and SEED Innovation Funding

Metro North Hospital and Health Service, Brisbane, Australia | 2016

- AUD\$400,000 (£246,000/€269,000) Caboolture to Canterbury for COPD

Dept. of General Practice and Primary Care

King's College School of Medicine and Dentistry | 1993-2000

- Various research and consulting bids totalling approx. £400k incl. service reviews of ENP services in West London, reviews of minor injuries services in Kent, research training fellowship funding from South London Strategic Health Authority, analysis of health visitor services in Northants, and national mapping and scoping of minor injuries services etc

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SERVICE IMPROVEMENT ACTIVITIES

Executive Director of Modernisation

East Sussex NHS Trust | Since 2003

- Secured approx. £250,000 modernisation funding and led NHS 10 High Impact Changes for Service Improvement and, as Clinical Director, consistent daily delivery of 98% Emergency Department 4-hour Standard
- Developed and delivered large-scale Lean management projects across a number of organisations and health systems, with savings running into millions of pounds/dollars
- In total, > 3,000 multidisciplinary healthcare staff members have attended these programs and in 2015 was joint winner of the New Zealand State Services Commission and Leadership Development Centre Award for Improving Performance through Leadership Excellence

RECENT CONFERENCE PRESENTATIONS (SELECTED)

- Central Adelaide Local Health Network Adelaide International Year of the Nurse and the Midwife Launch (Keynote) | Feb 2020
- Royal College of Surgeons in Ireland 'Get up, Get dressed, Get moving' conference (Keynote) | Jan 2020
- Hospital in the Home Australasian conference, Perth (Keynote) | Nov 2019
- World Congress of Physical Therapists, Geneva (Speaker) | May 2019
- Public Professorial Lecture, University of Salford | Apr 2019
- Australia Hospital Pharmacists Association (Keynote) | Nov 2018
- Foothills Medical Centre, Alberta Canada (Guest Lecture) | April 2018
- New South Wales Chief Nursing Officer's Forum, Sydney (Keynote Speaker and Chair) | Nov 2017
- Australasian Nurse Educators International Conference, Christchurch, NZ (Chair) | Sept 2017
- North Queensland Primary Care Network Annual Conference, Cairns (Chair and presenter) | July 2017
- Emergency Care Improvement Program, Birmingham (Keynote) | June 2017
- NZ Directors of Nursing of Mental Health Services, Safe Practice Effective Communications forum (Chair and presenter) | Nov 2016
- Australian College of Nursing Annual Conference, Melbourne (Chair) | Oct 2016
- Primary Care Leaders' Summit, Birmingham (Keynote) | July 2016
- Metro North Primary Health Network, Brisbane (Keynote) | June 2016
- Australian Primary Healthcare Nurses Association, Melbourne (Keynote and Chair) | May 2016
- People in Disasters International Conference, Christchurch (Chair) | Feb 2016
- Chief Nursing Officer's Summit, Birmingham (NHS England) (Keynote) | Dec 2015
- Australian College of Nursing, Brisbane (Keynote) | Oct 2015

JOURNAL REVIEWER (PAST AND PRESENT)

- Journal of Advanced Nursing
- Nursing Times
- Nursing Times Research
- Nursing Standard
- Journal of Clinical Nursing
- Australian Emergency Nursing Journal
- The Collegian (Australia)

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PUBLICATIONS

(24 July 2020 Researchgate score 23.61, h-index =8, Known citations 274).

BOOKS: CO-AUTHORED

Dolan B, Holt L (Eds) (In press, publication 2021) Accident & Emergency: Theory into Practice 4e | Elsevier, London

Dolan B, Overend A (2018) A nurse's survival guide to leadership and management on the ward. 3e (updated) | Elsevier, London

Dolan B, Hinchcliff S (2017) The Practitioner as Teacher. 4e (updated) | Elsevier, London

BOOKS: SINGLE AUTHORED

Dolan B (2014) Engaging People in Service Improvement Coaching Cards | Norfolk, FINK

Dolan B (2000) The Nurse Practitioner: Real-world research in A&E | London, Whurr Publishers

BOOKS: EDITED

Dolan B, Holt L (Eds) (2013) Accident & Emergency: Theory into Practice 3e | Elsevier, London

Dolan B, Holt L (Eds) (2008) Accident & Emergency: Theory into Practice 2e | Elsevier, London

Dolan B, Holt L (Eds) (2000) Accident & Emergency: Theory into Practice 1e | Elsevier, London

Dolan B (1993) (Ed) Project 2000: Reflection and Celebration | London, Scutari Press

BOOK CHAPTERS: SINGLE AUTHORED

2013 Dolan B Care of the Bereaved pp 201-210 In Dolan B, Holt L (Eds) Accident & Emergency: Theory into Practice 3e | Elsevier, London

2013 Dolan B Older People pp 303-315 In Dolan B, Holt L (Eds) Accident & Emergency: Theory into Practice 3e | Elsevier, London

2008 Dolan B Care of the Bereaved pp 225-236 In Dolan B, Holt L (Eds) Accident & Emergency: Theory into Practice 3e | Elsevier, London

2000 Dolan B Care of the Bereaved pp 189-198 In Dolan B, Holt L (Eds) Accident & Emergency: Theory into Practice 3e | Elsevier, London

2000 Dolan B The Elderly pp 283-292 In Dolan B, Holt L (Eds) Accident & Emergency: Theory into Practice 3e | Elsevier, London

2000 Dolan B Pain Management pp 325-332 In Dolan B, Holt L (Eds) Accident & Emergency: Theory into Practice 3e | Elsevier, London

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BOOK CHAPTERS: JOINT AUTHORED

Arora A, Dolan B (In press 2020) Deconditioning Syndrome. In O'Hanlon S, Smith S (Eds) A comprehensive guide to rehabilitation of the older patient 4e.

Dolan B, (In press 2020) Gullery G, Hamilton G, Meates D, Hamilton Canterbury Tales: A case study in innovation borne of necessity. In: The Handbook of Integrated Care 2e. Dominika Urbanski (Ed.) | Berlin, Springer.

2017 Dolan B, Gullery G, Hamilton G, Meates D Canterbury Tales: A case study in innovation borne of necessity. In: The Handbook of Integrated Care. Dominika Urbanski (Ed.) | Berlin, Springer

2013 Delaforce C, Dolan B Mental Health Emergencies pp 211-226 In Dolan B, Holt L (Eds) Accident & Emergency: Theory into Practice 3e | Elsevier, London

2013 Hamilton R, Dolan B, Ardagh M Creating Patient Flow pp 577-586 In Dolan B, Holt L (Eds) Accident & Emergency: Theory into Practice 3e | Elsevier, London

2008 Warncken B, Dolan B Psychiatric Emergencies pp 237-254 In Dolan B, Holt L (Eds) Accident & Emergency: Theory into Practice 3e | Elsevier, London

2008 Flaherty J, Dolan B The pre-school child pp 277-296 In Dolan B, Holt L (Eds) Accident & Emergency: Theory into Practice 3e | Elsevier, London

2008 Warncken B, Dolan B Psychiatric Emergencies pp 237-254 In Dolan B, Holt L (Eds) Accident & Emergency: Theory into Practice 3e | Elsevier, London

2000 Warncken B, Dolan B Psychiatric Emergencies pp 199-213 In Dolan B, Holt L (Eds) Accident & Emergency: Theory into Practice 3e | Elsevier, London

2000 Cable S, Dolan B Nurse Practitioners pp 485-493 In Dolan B, Holt L (Eds) Accident & Emergency: Theory into Practice 3e | Elsevier, London

PAPERS IN REFEREED JOURNALS

- Dolan B (2017) Mindset shift on Pjparalysis. Nursing Standard, 31(47), 32
- Trip H, Richardson SK, Richardson A, Trip H, Tabakakis K, Josland H, Maskill V, Dolan B, Hickmott B, Houston G, Cowan L, McKay L (In Press) Psychological health and resilience: The impact of significant earthquake events on tertiary level professional students. A cross-sectional study Contemporary Nurse
- Richardson SK, Richardson A, Trip H, Tabakakis K, Josland H, Maskill V, Dolan B, Hickmott B, Houston G, Cowan L, McKay L (2015) The impact of a natural disaster: under-and postgraduate nursing education following the Canterbury, New Zealand, earthquake experiences. Higher Education Research & Development, 34(5), 986-1000
- Dolan B, Esson A, Grainger P, Richardson S, Ardagh M (2011) Earthquake Disaster Response. Journal of Emergency Nursing, 37(5), 506-509
- Ardagh MW, Pitchford AM, Esson A, Manson H, Dolan B (2011) Project RED: A successful methodology for improving emergency department performance. The New Zealand Medical Journal, 124(1344), 54-63
- Marsden J, Dolan B, Holt L (2003) Nurse practitioner practice and deployment: electronic mail Delphi study. Journal of Advanced Nursing, 43(6), 595-605
- Dolan B (2003) The new normal (Guest Editorial). Disaster Management and Response, 1(1), 1
- Dolan B (2000) Review: An evaluation of the impact of developing nurse-led treatments for minor injuries in community hospital casualty units. Journal of Research in Nursing, 5(4), 285-285
- Endacott R, Edwards B, Crouch R, Castille K, Dolan B, Hamilton C, Jones G, MacPhee D, Manley K (1999) Towards a faculty of emergency nursing. Emergency Nurse, 10(5), 10-16
- Dolan B (1999) The impact of local research ethics committees in the development of nursing knowledge (Guest Editorial). Journal of Advanced Nursing, 30(5), 1009-1010

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PAPERS IN REFEREED JOURNALS (CONT.)

- Walsh M, Dolan B (1999) Emergency nurses and their perceptions of caring, *Emergency Nurse*, 7(4), 24-31
- Walsh M, Dolan B, Lewis A (1998) Burnout and stress among A&E nurses. *Emergency Nurse*, 6(2), 23-30
- Dolan B, Dale J, Morely V (1997) Nurse practitioners: the role in A&E and primary care. *Nursing Standard*, 11(17), 33-38
- Dolan B, Dale J (1997) Characteristics of self-referred patients attending minor injury units. *Journal of Accident & Emergency Medicine*, 14(2), 212-214
- Dolan B, Kitson A (1997) Future imperatives: Developing health visiting in response to changing demands. *Journal of Clinical Nursing*, 6(1), 11-16
- Dale J, Dolan B (1996) Do patients use minor injuries units appropriately? *Journal of Public Health*, 18(2), 152-156
- Dolan B (1995) A drama within a crisis: relatives in the resuscitation room. *Journal of Clinical Nursing*, 4(5), 275

NON-REFEREED PAPERS/COMMISSIONED

- Dolan B (2011) Disaster response in an earthquake zone. *Emergency Nurse*, 19(1), 12-15
- Dolan B (2011) Rising from the ruins. *Nursing Standard*, 25(28), 22-23
- Dolan B (2005) The blasts will be felt for years. *Nursing Standard*, 19(50), 30-31
- Dolan B (2005) London 2005, Bruised but not broken. *Disaster Management Response*, 3(4), 94-95
- Dolan B (2005) Courage under fire: why nurses must look after themselves after terrorists strike. *Nursing Standard*, 19(45), 32
- Dolan B (2004) Why patient experience matters. *Emergency Nurse*, 12(7), 1
- Dolan B (2004) Making the right choice (Editorial) *Emergency Nurse*, 12(4), 1
- Dolan B (2003) Dignity for the distressed (Editorial) *Emergency Nurse*, 12(2), 1
- Dolan B (2004) The law of respect. *Emergency Nurse*, 11(10), 1
- Dolan B (2004) What history teaches us. *Emergency Nurse*, 11(9), 1
- Dolan B (2003) In our own interests. *Emergency Nurse*, 11(7), 1
- Dolan B (2003) NHS – Something to be celebrated. *Emergency Nurse*, 11(4), 1
- Dolan B (2003) Power politics. *Emergency Nurse*, 11(2), 1
- Dolan B (2003) Focusing on patients (Editorial) *Emergency Nurse*, 10(10), 1
- Dolan B (2003) Proud to work with that team. *Emergency Nurse*, 10(8), 1
- Dolan B (2002) Who has most contact with patients? (Editorial) *Emergency Nurse*, 10(5), 1
- Dolan B (2002) More powerful than all the armies. *Emergency Nurse*, 10(1), 1
- Dolan B (2002) Managing emergency pressures. *Emergency Nurse*, 10(5), 8-11
- Dolan B (2002) Legitimising best practice (Editorial) *Emergency Nurse*, 9(9), 1
- Dolan B (2024) Care in challenging times. (Editorial) *Emergency Nurse*, 9(6), 1
- Dolan B (2001) Mixed feelings (Editorial) *Emergency Nurse*, 9(5), 1
- Dolan B (2001) Degrees of choice (Editorial) *Emergency Nurse*, 9(3), 1
- Dolan B (2001) Differing attitudes to care (Editorial) *Emergency Nurse*, 9(1), 1
- Dolan B (2001) The power of nursing (Editorial) *Emergency Nurse*, 8(10), 1
- Dolan B (2001) Tilting the balance of care (Editorial) *Emergency Nurse*, 8(9), 1
- Ball J, Dixon M, Dolan B, Holt L, Wilkinson R (2000) Why are we waiting? *Emergency Nurse*, 8(1), 22-27
- Dolan B (2000) Ominous sign of the times (Editorial) *Emergency Nurse*, 8(7), 1
- Salt P, Dolan B (2000) Do hospital soaps give a false impression of nursing? *Nursing Times*, 96(28), 18
- Dolan B (2000) A special breed of nurse (Editorial) *Emergency Nurse*, 8(6), 1
- Dolan B (2000) Culture of silence (Editorial) *Emergency Nurse*, 8(4), 1
- Dolan B (2000) Looking after children (Editorial) *Emergency Nurse*, 8(3), 1
- Dolan B (2000) Assessing flu patients. *Nursing Times*, 96(12), 46
- Dolan B (2000) No trolley waits (Editorial) *Emergency Nurse*, 7(10), 1
- Dolan B (2000) Photographs and memories (Editorial) *Emergency Nurse*, 7(9), 1
- Dolan B (2000) Valuing nurse practitioners (Editorial) *Emergency Nurse*, 7(7), 1
- Dolan B (2000) Ageism in care (Editorial) *Emergency Nurse*, 7(6), 1
- Dolan B (1999) With patient attached. *Nursing Standard*, 19(13), 35
- Dolan B (1999) Honesty in what we do (Editorial) *Emergency Nurse*, 7(4), 1
- Dolan B (1999) Abstract world of expertise (Editorial) *Emergency Nurse*, 7(3), 1
- Dolan B (1999) Refusing to be anyone's victim (Editorial) *Emergency Nurse*, 7(2), 1
- Dolan B (1999) The nurses pay award (Editorial) *Emergency Nurse*, 6(10), 1
- Dolan B (1999) Whose need does A&E serve? (Editorial) *Emergency Nurse*, 7(9), 1
- Dolan B (1998) A specially dedicated group (Editorial) *Emergency Nurse*, 6(8), 1
- Dolan B (1998) The hospital hoppers. *Nursing Times*, 94(30), 26-27
- Dolan B (1998) Pregnancy and punishment (Editorial) *Emergency Nurse*, 6(7), 1

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NON-REFEREED PAPERS/COMMISSIONED (CONT.)

- Dolan B (2000) Dynamic process of triage (Editorial) Emergency Nurse,
- Dolan B (2000) Ending violence in A&E (Editorial) Emergency Nurse, 6(3), 1
- Dolan B (1998) Dynamic process of triage (Editorial) Emergency Nurse, 6(4), 1
- Dolan B (1998) Journal from callous to caring (Editorial) Emergency Nurse, 6(2), 1
- Dolan B (1998) Should A&E nurses shop patients who may be criminals? Nursing Times, 94(5), 18
- Dolan B (2000) Technical approach to care (Editorial) Emergency Nurse, 6(1), 1
- Dale J, Dolan B, Morely V (1997) Primary Care: Take Five. Health Service Journal, 106(5503), 30
- Dolan B (1997) Turn down the heat. Nursing Standard, 11(38), 16
- Dolan B (1997) No Irish, no blacks (1997) Nursing Times, 93(11), 28-29
- Dolan B (1997) Bad days and sad days. Nursing Standard, 11(13-15), 20-21
- Dale J, Dolan B (1994) Minor injuries units: Cut and thrust. Health Service Journal, 104(5406), 26-27
- Dolan B (1994) Quality of care is the issue, not speed. Nursing Times, 92(11), 29
- Dolan B (1994) Right to nurse: Our survey says... Nursing Standard, 9(11), 20
- Dolan B (1994) Primary movers. Nursing Standard, 8(30), 34-36
- Dolan B (1992) Major incident: Answering the call. Nursing Standard, 7(11), 22-23
- Dolan B (1992) The new language of caring. Nursing Standard, 7(2), 21
- Dolan B (1992) Avedis Donabedian: A legend in his own lifetime. Nursing Standard, 7(9), 20-21
- Dolan B (1992) Preparing for war: Ready for disaster. Emergency Nurse, 7(7), 4-5
- Dolan B (1991) Power to the project? Nursing Standard, 5(28), 47
- Dolan B (1990) Project 2000: All change. Nursing Standard, 4(31), 60

BLOGS

Dolan B (2019) Valuing 350,000 patients' time – blog for NHS
England <https://www.england.nhs.uk/blog/valuing-patient-time/>

Dolan B, Riley AM, Slater K (2017) From weary acceptance to rapid rebuttal: How social media is changing the power dynamic in healthcare
<https://www.nhsconfed.org/blog/2017/04/from-weary-acceptance-to-rapid-rebuttal-social-media-shifting-the-power-dynamic>

Dolan B, Grimes C (2017) Advance care planning and the urgency of now
<https://www.nhsconfed.org/blog/2017/06/advance-care-planning-and-the-urgency-of-now>

Dolan B (2017) Pyjama free zones. Frontline: The physiotherapy magazine for CSP members
<https://www.csp.org.uk/frontline/article/pyjama-free-zones>

Dolan B (2016) The #Last1000days from #Red2Green
<https://fabnhsstuff.net/fab-stuff/the-last1000days-from-red2green>

Dolan B (2016) The Last 1000 days: what happens when patient time becomes the most important currency in healthcare?
<https://fabnhsstuff.net/fab-stuff/the-last-1000-days-what-happens-when-patient-time-becomes-the-most-important-currency-in-healthca>

RADIO INTERVIEWS

Canadian Broadcasting Corporation (March 20 2019) How ditching hospital gowns for clothes is helping patients regain a sense of humanity
<https://www.cbc.ca/radio/thecurrent/the-current-for-march-20-2019-%20%201.5063841/how-ditching-hospital-gowns-for-clothes-is-helping-patients-regain-a-%20%20sense-of-humanity-1.5063844>

Purple pen podcast (with Society of Hospital Pharmacists of Australia) (19 Nov 2018) covers boredom in hospital settings, single rooms, loneliness, falls, #endPJparalysis, time as the connecting currency of health
<https://www.purplepenpodcast.com/home/2018/12/2/ppp064-are-we-wasting-our-patients-time-with-prof-brian-dolan>

BBC Radio 4 Woman's Hour (20 April 2017) from 32.02
Keeping women active in hospital
<http://www.bbc.co.uk/programmes/b08m8z2y>