

NO ORDINARY SHIFT

pause, breathe, & remember who you are

12-13 MAY 2026

PROGRAMME





NO ORDINARY SHIFT

pause, breathe, & remember who you are

Emergency care can feel relentless right now, it's easy to focus on all that's wrong, and forget the difference you make to peoples lives, day in day out. That difference should not cost you your peace, wellbeing, or sense of self. Together, we'll look at the big stuff, celebrate the good, and consider how you look after yourself.

For two brilliant days we will gather to learn, to laugh, and to share our stories.

Being with people who 'get you', who understand the pressure and the passion, is powerful medicine.

This emergency care conference is establishing itself as a go to event for people across emergency care in the UK.

Each event has seen around 100 nurses, AHPs, doctors and paramedics get together to share wins, challenges and some of the great work happening across emergency care.

Previous attendees consistently said that they most valued connection, space and the chance to re-energise with others who 'got' what they'd experienced.

They loved the mix of clinical, leadership and wellbeing talks, regular opportunities to mix and network and the fast pace of papers, and of course the conference dinner and celebrations.

The conference is hosted by Professor Lynda Holt and Professor Brian Dolan OBE, both former ED nurses, and Directors of the Braver Group.

The programme is created from the things you most want to hear about, the great work you most want to share and the commitment to keep making it better for each other and those we care for.

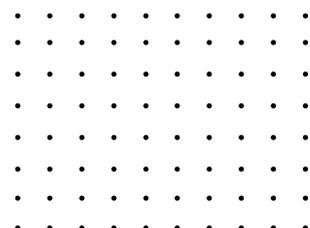
The conference programme is a mix of invited emergency care experts and the best picks from a wide call for papers.

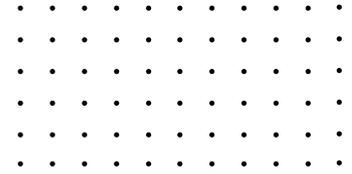
Expect an eclectic mix of speakers and sessions from practical 'how to', to high level strategy, people talking about what's worked for them and cutting edge evidence for improving patient care.

Enjoy this rare gift of time and space to decompress, to be seen, and to recharge a little.

Find out more:

https://www.healthservice360.co.uk/ecc_26/





Day One - 12th May

Registration from 8.45am

09.45	Opening Address	Prof Lynda Holt
10.10	The Impact of Shame	Claire Goodwin-Fee
10.35	Incivility	Chris Turner
11.00	COFFEE	
11.30	Violence in ED Case Studies: Prevent and respond to violent or aggressive behaviour After Incident Action Round Table Conversation	curated by Lynda Holt Emma Tippins Nicola Denbow
12.20	Refection and Move	Kyna Richardson
12.35	National Acuity Tool Update	Cliff Evans
13.00	LUNCH	
GROUP 1	Workshop Block One - Choose one	
14.00	Trauma Assessment	TNCC
14.00	Concurrent Sessions x2: 20 minutes	Athanasia Kountourgioti
14.30	Introducing High Consequence Infectious Disease training to the front door	Debra Paisley-Bright
14.00	Looking After Yourself: Perspectives: Burnout Handle with care - Newly qualified The value of the introvert in your team Panel Q&A with speakers	Host: Lynda Holt Katherine Garner Sandra Roberts Sasha Hvidsten



Day One - 12th May - cont



GROUP 2	Concurrent Sessions - Choose one	
15.00	Deconditioning	Brian Dolan OBE
15.00	Closing the Loop - What PSIRF Means for Safety in the Emergency Department	Sarah Brown
15.00	TBC	TBC
15.25	TEA	
15.55	Shock to Support - Patient perspective	Bryony Thompson
16.20	Innovations in cardiac arrest care	Capt Luke Winterborne
16.45	Celebrating International Nurses Day ED Nursing / Community / Professional development 	RCN / FEN / International

Day Two - 13th May

09.15	Chair's Opening Address	Prof Brian Dolan OBE
09.35	GIRFT - sharing best practice across emergency care	Chris Morrow Frost
10.00	No to Corridor Care	James Hill
10.20	Corridor Care Curated Discussion / Q&A	Chair - Brian Dolan
10.50	COFFEE	
GROUP 3	Workshop Block Two - Choose one	
11.20	Self Defence Techniques	Philippa Martin
11.20	Owning your ED - Local Leadership Wins Case Studies: Non Urgent medication Assessment Eye Emergency Dept Reducing Ambulance handover Braver Leadership Discussion	Host: Lynda Holt Peris Gachanja Essi Joseph Kuldip Feist
11.20	Trauma Assessment	TNCC

Day Two - 13th May - cont



GROUP 4	Concurrent Sessions - choose one per group	
12.20	Employment Tribunal Witness	Judith Morgan
12.20	Opportunities Volunteering in Zambia - Building Resilience	Angela Harris & Estella Kalyata
12.20	Flattening the demand curve	Claire Ashcroft
12.50	LUNCH	
13.50	From advanced to consultant practice - lessons learnt and next steps	Robert Crouch
14.15	Looking Forward Leadership and workforce round table conversation	curated by Lynda Holt
14.45	Don't put baby In the Coroner	Nathan Griffiths
15.10	Tea	
15.35	ED nurse to Traffic Cop	Bruce Armstrong
16.00	Clinical / Military Paper TBC	TBC
16.25	Chairs Closing	Brian Dolan
16.35	Conference close	

The timings in this programme may be subject to change



Contact:



01789 334899



conference@healthservice360.com



www.healthservice360.com

The conference is being held at
The Welcombe Hotel,
Warwick Rd, Stratford upon Avon, CV37 0NR

Delegate registration from 08.45, 12th May

GET TICKETS